

*Re Claims 2025: Navigating the World  
of Reinsurance Protection When Loss Strikes*

**THURSDAY, OCTOBER 16, 2025**

**8:00 a.m.**      **Registration - Grand Central Foyer**

Breakfast sponsored by  
Grand Central Room D



**8:30 a.m.**      **General Session - Grand Central Ballroom**

**Welcome and Introduction**

*Carolyn Fahey, Vice President, Professional Development, Reinsurance Association of America*

**8:35 a.m.**      **More Than Paying Losses: How Claims Drive Reinsurance Success**  
**Grand Central Ballroom**

**Moderator:**      *Carolyn Fahey, Vice President, Professional Development  
Reinsurance Association of America*

**Panelists:**      *Mark DiTaranto, Global Head of Reinsurance Claims  
AXA XL*

*Lisa Moser, Executive Vice President, Head of Global  
Portfolio Management, TransRe*

When people think of claims, they often picture payments going out the door. In reality, the Claims Department is a powerful driver of value across a reinsurance company. This session will highlight how claims professionals protect client trust, influence underwriting, support smarter business decisions, and safeguard profitability. By sharing real-world examples, panelists will show how claims are not just about paying losses—they're about creating success.

**9:15 a.m.**      **Mastering Complexity: Strategic Case Management in Reinsurance Claims**  
**Grand Central Ballroom**

*Kenneth Graham, Senior Vice President, PartnerRe*

High-value and complex claims are at the heart of reinsurance, demanding a deep understanding of both legal and business considerations. This session will explore how claims professionals navigate intricate coverage issues, manage disputes, and develop strategies that ensure fair settlements and timely recoveries. From “cradle to grave” case handling to core principles such as utmost good faith, contract compliance, and follow the fortunes, panelists will provide practical insights into managing Excess of Loss and Pro Rata contract claims. Attendees will gain a comprehensive view of how strategic case management strengthens both client relationships and company performance.

**10:15 a.m.**      **Networking Break sponsored by**  
**Grand Central Foyer**



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**THURSDAY, OCTOBER 16, 2025 (continued)**

**10:30 a.m. Expense Calculation Workshop Introduction: Who Gets the Money?  
Grand Central Ballroom**

**Discussion Leader:** *Patrick J. Queally, Managing Director, Guy Carpenter*

Reinsurance recoveries can be complex, requiring both numerical precision and a strong grasp of contract language. In this interactive workshop, participants will work through real-world scenarios to identify key contract clauses and calculate recoverables under different program structures. Guided by experienced facilitators, the group will test their skills in logic, analysis, and numbers while applying contractual provisions to determine amounts due. By the end of the exercise, participants will have sharpened their ability to connect theory to practice in the world of reinsurance claims.

**10:45 a.m. Networking Break sponsored by**



**11:00 a.m. Expense Calculation Workshop: Who Gets the Money?**

**Team 1 Facilitators - Ambassador Room**

*Urban Friesz, Executive Vice President, Client Reinsurance Operations, BMS  
Barbara Toto, Vice President, Claim Quality Assurance, Everest Group, Ltd.*

**Team 2 Facilitators - Consulate Room**

*Wesley Sherman, Senior Vice President and Americas Claims Manager, TransRe  
Dan Vaccaro, Senior Vice President, Senior Global Claims Consultant, Guy  
Carpenter*

**Team 3 Facilitators - Embassy Room**

*John Urena, Reinsurance Claims Lead, Axis Capital  
Christine M. Doyle, JD, CPCU, Assistant Vice President, Senior Claims  
Examiner, Odyssey Re*

**1:00 p.m. Lunch sponsored by  
Grand Central D**



## ***Re Claims 2025: Navigating the World of Reinsurance Protection When Loss Strikes***

**THURSDAY, OCTOBER 16, 2025 (continued)**

**1:45 p.m. KGM Re Case Study: Applying Clauses to Claims in Practice  
Grand Central Ballroom**

In this interactive case study, participants will work in breakout groups to analyze claim facts, apply key contract clauses, and calculate reinsurance billings. Facilitated discussions will reinforce practical skills and highlight how contract language impacts real-world claim outcomes.

**Discussion Leader:** *Kenneth Graham, Senior Vice President, PartnerRe*

**Team 1 Facilitators – Ambassador Room**

*Urban Friesz, Executive Vice President, Client Reinsurance Operations, BMS  
Dan Vaccaro, Senior Vice President, Senior Global Claims Consultant, Guy  
Carpenter*

**Team 2 Facilitators – Consulate Room**

*Marybeth M. Rice, Vice President, Head of Complex Claims-North America,  
PartnerRe  
Robert DiUbaldo, Shareholder, Carlton Fields, P.A.*

**Team 3 Facilitators – Embassy Room**

*Michael Duffy, Vice President – Claims Client Manager, Munich Re  
Mark Reynolds, Senior Vice President and General Counsel, Holborn  
Corporation*

**3:45 p.m. Break sponsored by  
Grand Central Foyer**




**4:00 p.m. KGM Re Case Study Wrap-Up Discussion  
Grand Central Ballroom**



*Kenneth Graham, Senior Vice President, PartnerRe*

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**THURSDAY, OCTOBER 16, 2025 (continued)**

- 4:15 p.m.**     **Decoding Contractual Clauses: Keys to Effective Claims Management**  
*Grand Central Ballroom*  
*John Urena, Reinsurance Claims Lead, Axis Capital*  
*Erik San Julian, Head of Liability Reinsurance Claims, Axis Capital*  
Contract clauses are the foundation of reinsurance claims, shaping how obligations are fulfilled and recoveries are determined. This session will focus on the key contractual claims provisions that drive outcomes, including follow the fortunes, utmost good faith, contract compliance, and coverage interpretation. Speakers will explain how these clauses function in practice, highlight potential pitfalls, and share strategies for applying them effectively to support fair and timely claims resolution.
- 5:00 p.m.**     **Reception sponsored by**       
*Grand Central Foyer*

**FRIDAY, OCTOBER 17, 2025**

- 8:00 a.m.**     **Breakfast sponsored by**       
*Grand Central D*
- 8:30 a.m.**     **Identifying and Handling Potential Reinsurance Coverage Disputes**  
*Grand Central Ballroom*  
*Wesley Sherman, Senior Vice President and Americas Claims Manager*  
*TransRe*  
Reinsurance coverage disputes often arise from complex contractual interpretations and procedural issues. This session will provide an overview of the most frequent dispute areas, including discovery of reinsurance, extra-contractual obligations, access to records, notice of loss, coverage determinations, aggregation and number of occurrences, allocation, and dispute resolution mechanisms. Panelists will share practical insights into recognizing early warning signs, addressing disputes proactively, and navigating them effectively when they arise.
- 9:30 a.m.**     **ReScholar Presentation – Grand Central Ballroom**
- 9:45 a.m.**     **Networking Break sponsored by**     

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**FRIDAY, OCTOBER 17, 2025 (continued)**

**10:00 a.m. Maximize or Reasonable? - Case Study**  
In this facilitated case study, participants will analyze a claim scenario and apply key contract clauses to test reasoning and explore practical outcomes.

**Team 1 Facilitators – Ambassador Room**

*Frank DeMento, Senior Vice President, Claims Manager, TransRe  
Nicole Guerin, Global Head of Reinsurance Claims, Axis Capital*

**Team 2 Facilitators – Consulate Room**

*Christine M. Doyle, JD, CPCU, Assistant Vice President, Senior Claims Examiner, Odyssey Re  
Marybeth Rice, Vice President, Head of Complex Claims, North America, Partner Re*

**Team 3 Facilitators – Embassy Room**

*Mark McCaffrey, Vice President Complex Claims, PartnerRe  
Jeanne Kohler, Shareholder, Carlton Fields, P.A.*

**11:30 a.m. Lunch sponsored by  
Grand Central D**



**12:15 p.m. Hot Topic Breakout Session - Grand Central Ballroom  
Attorney-Client Privilege in Reinsurance**

*Jeanne Kohler, Shareholder, Carlton Fields, P.A.  
Oliver Phillipson, Associate, Carlton Fields, P.A.*

Explores how attorney-client privilege arises in reinsurance, including audit rights, case law on waiver risks when cedents share privileged materials, and the role of the common interest doctrine in protecting disclosures.

**12:45 p.m. Hot Topic Breakout Session - Grand Central Ballroom  
Social Inflation: Updates and Best Practices**

*Kristen Kish, Partner, Mound Cotton Wolland & Greengrass LLP*

This session provides background on the topic of social inflation, including recent developments and updates, as well as practical insights on addressing social inflation and strategies for discovery.

**1:15 p.m. Networking Break sponsored by  
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**FRIDAY, OCTOBER 17, 2025 (continued)**

- 1:45 p.m.** Mock Arbitration  
***Grand Central Ballroom***  
Many treaty, and some facultative reinsurance disputes, are resolved through arbitration by a panel of industry professionals. Learn what happens in arbitration and help decide the issues in this interactive session involving a hypothetical disagreement.
- Umpire** *Michael Kasdin, Partner, Foley & Lardner*
- Facilitators** *Benjamin E. Schwab, Associate, Foley & Lardner LLP*  
*Pauline Wizig, Associate, Foley & Lardner LLP*
- Witnesses** *Michael B. Curan, Esq., ARe, Assistant Vice President Reinsurance Claims QBE Re*  
*Michael Duffy, Vice President – Claims Client Manager Munich Re America*
- Arbitrators** *Frank DeMento, Senior Vice President, Claims Manager, TransRe*  
*Mark DiTaranto, Global Head of Reinsurance Claims, AXA XL*
- 4:00 p.m.** **Closing Remarks and Adjournment**